



THE COMPUTER GUY

Sales & Service

Serving all your computer needs!

907 Daphne Ave
Daphne, AL 36526
(251) 447-0172

Visit us on the web @
www.tcomputerguy.com

Customer Name:

Payment is due upon completion of work and at time of delivery. Most work can be accomplished within 48/72 hours.

Customer Phone:

Call with Estimate:
 YES NO

Date:

Time In:

Address:

System Description: Ex: Dell Optiplex

Windows login passwords, bois passwords:

NOTE:

If your operation system is reloaded, all data with exception of the below listed items will be lost. This includes any non-windows applications, please initial here to approve Format / Reload _____

INITIAL HERE

Information needed if complete reload is performed

Operating System: EX: Windows XP Home

The following is a list of common data to be backed up and restored
check the items needed and list any additional data below

Emails

Favorites

Address Book

My Documents

Music

Pictures

Additional Data Needed:

Problems / Symptoms / Requests of service

Complete case cleaning \$12:00

YES

NO

Signature:

SIGN HERE

Components left beyond 30 days will be sold to offset maintenance and storage costs. The Customer authorizes The Computer Guy Sales & Service's retention of the components listed above with the intention that said components be returned upon completion and payment of service.

Release of Liability and Payment Terms

By signing below I agree to the following:

RELEASE OF LIABILITY:

1. I authorize The Computer Guy, Sales & Service to perform work on my computer. I understand that The Computer Guy, Sales & Service technicians have been trained to perform computer hardware and software work, but The Computer Guy, Sales & Service is not an authorized service dealer. Further, I agree to release, indemnify, and hold harmless The Computer Guy, Sales & Service from liability for any claims or damages of any kind or description that may arise from any computer work performed on my computer. I understand that The Computer Guy, Sales & Service is not responsible for any data loss, which may occur as a result of work done on my computer.

2. I certify that I am the expressed owner of the computer system¹ described in this document. In the event that I am found not to be the true expressed owner of this computer system, I assume all liability for any claim made as the result of the technical support rendered by The Computer Guy, Sales & Service on this computer system, including those claims which assert negligence on the part of The Computer Guy, Sales & Service.

3. I understand that technical support rendered by The Computer Guy, Sales & Service may void manufacturer warranties for this computer system. The Computer Guy, Sales & Service does not assume any liability or warranty in the event that the manufacturer warranties are voided.

4. I understand that The Computer Guy, Sales & Service offers no verbal or written warranty, either expressed or implied, regarding the success of this technical support.

5. I expressly waive all claims against The Computer Guy, Sales & Service for any damages to this computer system or data² that are incidental to the technical support rendered by The Computer Guy, Sales & Service.

6. I understand that computer systems or accessories not paid for and picked up within 30 days of invoice will become the property of The Computer Guy, Sales & Service.

The liability of The Computer Guy, Sales & Service is strictly limited to those damages to this computer system or data that are due to negligence on the part of The Computer Guy, Sales & Service while technical support is being rendered.

PAYMENT TERMS:

I acknowledge that I requested The Computer Guy Sales and Service services. I understand that once a technician is on site or items or checked in that the \$45 in shop or \$85 on site fee is applicable regardless of the outcome of service. The Computer Guy Sales & Service does not provide billing service to clients unless under maintenance contract. Clients agree to pay The Computer Guy Sales & Service for all charges at time of pickup or before technician leaves site.

The Computer Guy Sales & Service does not offer or provide telephone technical support for CLIENT. Neither the signing of this agreement nor the performance of services by The Computer Guy Sales & Service implies availability of telephone technical support or of future technical services. This document constitutes the entire agreement between CLIENT and The Computer Guy Sales & Service. No other agreement, verbal or otherwise shall be in effect except if agreed to in writing and signed by both parties.

Printed Name

Signature

Date

1 Computer system is defined as: Hardware (CPU enclosure, mouse, keyboard, printer, monitor and associated cables), software (operating system software, applications software and related software) and the additional physical devices.

2 Data is defined as: Any information not part of operating system software, applications system software or related software that is stored on the computer system described in this document or on any device that interacts with the computer system described in this document.